

AIG Europe S.A. is an insurance undertaking with R.C.S. Luxembourg number B 218806. AIG Europe S.A. has its head office at 35 D Avenue John F. Kennedy, L-1855, Luxembourg. AIG Europe S.A. is authorised by the Luxembourg Ministère des Finances and supervised by the Commissariat aux Assurances 11 rue Robert Stumper, L-2557 Luxembourg, GD de Luxembourg, Tel.: (+352) 22 69 11 - 1, caa@caa.lu, <http://www.caa.lu/>. AIG Europe S.A., Belgium branch office has its registered branch office at Pleinlaan 11, 1050 Brussels, Belgium. RPM/RPR Brussels - VAT number: 0692.816.659. AIG Europe S.A. Belgium branch is registered with the National Bank of Belgium (NBB) under the number 3084. The

This document provides you with an overview of the main points of cover and the specific exclusions of this insurance. This document is neither tailor-made nor based upon your specific needs and the information herein is not exhaustive. You will find all of the detailed information applicable to this insurance in the general and specific terms and conditions of the policy.

What is this type of insurance?

Travel insurance of a long-term stay



What is insured?

The maximum insured amount differs per package and is determined in the special terms and conditions.

- ✓ Death and Permanent Disability after accident
- ✓ Medical expenses in case of accident or illness
- ✓ Luggage and Travel Inconvenience
- ✓ Third Party Liability
- ✓ Kidnapping or unlawful detention
- ✓ Assistance



What is not insured?

- ✗ Intoxication
- ✗ Sports, including training, practiced professionally or under a remunerated contract, as well as amateur practice of the following sports: • air sports except for ballooning • alpinism • mountaineering • hiking outside accessible and/or officially indicated paths • big game hunting • ski jumping • alpine ski and/or snowboarding and/or cross-country skiing, all practised accessible and/or officially indicated ski runs • speleology • rafting • canyoning • bungee jumping • deep-sea diving • martial arts • competition with motorised vehicles except for tourist rallies in which no time and/or speed limit is enforced • participation in and/or training for and/or preparatory tests for speed contests.
- ✗ Illness and/or injury as a result of an accident, that was not stable during a period of 90 calendar days prior to the departure date of the trip or for which during the same period medical or paramedical care was instituted or adjusted.
- ✗ Dental care with the exception of broken teeth
- ✗ All trips against medical advice from a medical practitioner
- ✗ Luggage left unattended, forgotten and lost, bad manipulation of the object by the insured and/or beneficiary.
- ✗ The consequences of strikes announced before departure



Are there any restrictions on cover?

- ! The insureds must be younger than 65 years at the time of subscription.
- ! A deductible of which the amount is determined on a case-by-case basis remains at the expense of the policy holder in case of covered loss.
- ! Damages are only paid-up to the limits agreed on a case-by-case basis with the client.



Where am I covered?

- ✓ Worldwide except the country of domicile
- ✗ The cover under this insurance is excluded for the countries/regions subject to economic or commercial sanctions imposed by the European Union, the United Nations or the United States of America (including all sanctions imposed by the OFAC)



What are my obligations?

- Paying the premium.
- Answering the questions, you are asked in an honest, clear and complete way.
- The company must be informed of any modification of the risk.
- In respect of any insurance for compensation of a loss, the insured person / policyholder will take all reasonable measures to prevent and limit the consequences of the loss.
- Promptly informing the insurer of any claim made of circumstances that are likely to give rise to a claim or an insured event and providing the requested information.



When and how do I pay?

You must pay your premium by bank transfer at the latest on the due date mentioned on the payment notice.



When does the cover start and end?

The cover will start at the date mentioned in the specific conditions of the policy. The policy is subscribed for a duration of one year, tacitly renewable for successive periods of one year.



How do I cancel the contract?

In case the policy is entered into for a duration of less than one year, it will automatically be cancelled at the date mentioned in the specific conditions. In case of an annual contract with tacit renewal, you can cancel your policy, with due observance of a notice period of one month before the annual due date, by sending a registered letter or mail to AIG Europe S.A. registered branch office, Pleinlaan 11, 1050 Brussels, by bailiff or by delivery of the letter of termination against receipt.